

Wayne Salter Biography

Wayne Salter has over 19 years of dedicated service and experience in social services. As Associate Commissioner for Access and Eligibility Services within the Health and Human Services Commission Medical and Social Services Division, Mr. Salter oversees over 11,000 employees responsible for delivering public assistance programs, disability determinations services and community-based programs and services to millions of Texans every year.

Prior to arriving in Texas, Mr. Salter served as the Deputy Director of the Public Assistance Division for the Florida Department of Children and Families. Mr. Salter has dedicated his career to developing innovative and impactful solutions for improving social service delivery systems—many of which resulting in significant cost avoidance, efficiencies and streamlined processes. During his career he has served in key senior leadership positions including: Bureau Chief of Program Policy, Statewide Call Center Director and Operations and Management Consultant Manager for the Office of Quality Management.

Mr. Salter believes professional development and education are the foundation for success. He earned a Bachelor of Science degree in management and an Associate's degree in business administration. Mr. Salter also holds several professional certifications and is a graduate of the Florida Center for Public Management through the Reubin Askew School of Public Management at Florida State University receiving designation as a Certified Public Manager.

With public service at heart, he is a member of the National Association of Eligibility Workers, SNAP Integration Project Advisory Council Member and American Association of SNAP Director's Marketing Subcommittee.

Mr. Salter's extensive knowledge and experience administering public assistance programs, and passion for excellence drive his commitment to Access and Eligibility Services' mission of connecting Texans to services.